

COMPLETE

Collector: Web Link 7 (Web Link)

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Q1: Client Information:

Organization Name: Town of Breckenridge

Your Name: Kim Dykstra

Q2: How happy are you with your newly launched Vision Internet website?

(no label) Very happy

Q3: How easy did Vision Internet make each phase of your project?

Content Migration Somewhat difficult

Training Somewhat difficult

QA & User Acceptance Testing Somewhat easy

Final Launch Very easy

Q4: Did we deliver your website:

(no label) Somewhat behind schedule

Q5: What did Vision Internet do well?

Michaela was GREAT and very patient. I would have like her from the beginning.

Q6: What could Vision Internet have done to serve you better?

The length of time in the content migration and soft launch was way too long. I realize Tim Ballard leaving was not predicted but there was a lot of time in between when the sites were migrated to when we received the sites to review and edit.

Q7: How likely is it that you would recommend your project manager to a friend or colleague for another website project?

(no label) 9

Q8: How likely is it that you would recommend Vision Internet to a friend or colleague?

(no label) 9

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Project Feedback Survey (Launch)

Q9: What can we do to make you feel more comfortable recommending Vision Internet?

Respondent skipped this question