UAT Kick-Off

Project Name:

Date:

What is UAT?

- **U**ser **A**cceptance **T**esting

- Purpose:
    1. to ensure that your new site was built according to the approved **graphic design** and **wireframe**
    2. To fix as many possible issues at once
    3. Address change requests to design and functionality

Types of Issues - Design

- <u>What is a design issue?</u>
  - An aspect of the site that displays differently than what was <u>signed off on in the wireframe and final graphic design</u>

- <u>Examples:</u>
  - Colors not matching design comps
    - Link color
    - Text color
    - Hover color
  - Mega menu link spacing
  - Font
    - Family, size, weight, etc.

Types of Issues - Functionality

- <u>What is a Functionality issue?</u>
  - Functionality that is missing or not working according to the wireframe

- <u>Examples:</u>
  - Hero image behavior (rotate automatically vs. manual selection)
  - Widget settings ("view more" link does not work, emergency banner needs to be enabled)

Types of Issues - Mobile

- <u>What is a mobile issue?</u>
  - A functionality/design issue that can only be duplicated on a mobile device.

- <u>Examples:</u>
  - Mobile mega menu does not expand
  - Hero image distortion

What is **NOT** an Issue?

- ***Homepage links***
  - These require initial set up. The developers built the functionality—now they need to be told where to go.

- ***Content-related items***
  - These are editable items that require initial set-up/updating
    - Button titles
    - Top navigation link titles
    - Footer phone numbers or address
    - All interior page content

What is **<u>NOT</u>** an Issue? (cont'd)

- ***Zooming in or out***
  - The intended viewing resolution of the site is 100%.

- ***Hover while in mobile/responsive view***
  - Hover is not possible with touch screens, so this is not included in the site specifications.

1. <u>Do I have to check every single page on the website?</u>

2. <u>Do I need to be logged in?</u>

3. <u>Are screenshots necessary for every issue?</u>