

visionLive™ is our subscription-based Content Management System and Service Plan that equips you with the technology, expertise, training and insights to keep your website relevant and effective - now and in the future.



visioninternet.com/visionLive



Service



Continual CMS Software Updates and Enhancements



Unlimited Technical Support with Dedicated Technical Manager



State-of-the-Art-Hosting

- State-of-the-art 3rd party data center
- 99.9% uptime guarantee backed by a Service Level Agreement
- Disaster recovery with site restored in 90 mins or less
- DDoS mitigation service



Training & Best Practice Webinars



On-going New User Training



On-demand Training Library



Site Improvement Credits



Monthly Office Hours



Account Reviews

- Health Checks
- Site Analytics Report
- Graphics



Quarterly Newsletter



Description and Benefit

Vision rolls out monthly updates to the CMS platform, including new features and enhancements to existing functionality to ensure that our customers' websites are keeping up with ever-evolving technology and customer needs.

We provide you with all of the technical support you may need to answer routine questions, configure your system and perform advanced tasks.

With visionLive, your website will have comprehensive hosting services designed to ensure optimal website performance, protection and security.

Every month, we provide free training webinars - focusing on functionality, best practices and industry trends.

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We have an on-demand library of training videos that provide how-to overviews for using most of our key CMS components.

Site Improvement Credits can be used to purchase any service from Vision such as design time, training, consulting and programming - allowing you to make incremental changes without allocating any additional budget. Or you can save up the credits over your subscription contract and use them for a complete redesign.

Our technical support managers host monthly office hours where you can stop by to get a quick answer to non-urgent questions, deepen your detailed knowledge or explore new features.

Account Reviews are an on-going service where we sit down with you every six or twelve months and analyze your website's health and usability, review insights from Google Analytics and help ensure your website graphics are relevant and fresh.

Our quarterly newsletter keeps you up-to-date with what's going on at Vision - including newly released features, links to blog posts or articles on website best practices and highlights of new website launches.