

Annual Price

\$7,000

\$9,000

\$11,000

visionLive[™] Functionality

Site Administration & Security

| | | | |
|--|---|---|---|
|  Advanced WYSIWYG Editor | ✓ | ✓ | ✓ |
|  In-page Editing | ✓ | ✓ | ✓ |
|  User Management & Security | ✓ | ✓ | ✓ |
|  Navigation Management | ✓ | ✓ | ✓ |
|  Accessibility Features | ✓ | ✓ | ✓ |
|  visionMobile Designer | ✓ | ✓ | ✓ |
|  Approval Cycle * | | ✓ | ✓ |
|  Mega Menu Designer * | | ✓ | ✓ |
|  Extranet (Password Protected External Content) | | ✓ | ✓ |











User Experience & Interactivity

| | | | |
|--|---|---|---|
|  Calendar | ✓ | ✓ | ✓ |
|  FAQs | ✓ | ✓ | ✓ |
|  Facility Directory | ✓ | ✓ | ✓ |
|  Staff Directory | ✓ | ✓ | ✓ |
|  Service Directory | ✓ | ✓ | ✓ |
|  Google Translation | ✓ | ✓ | ✓ |
|  Online Form Builder | ✓ | ✓ | ✓ |
|  News Postings | ✓ | ✓ | ✓ |
|  Job Posts | ✓ | ✓ | ✓ |
|  Facilities/Events Registration | | ✓ | ✓ |

* Requires an implementation fee

| | | | |
|--|---|---|---|
|  Online Polling | | ✓ | ✓ |
|  Citizen Request Management Tool | | ✓ | ✓ |
|  Business Directory | | ✓ | ✓ |
|  RFP Posts | | ✓ | ✓ |
|  Online Payments | | ✓ | ✓ |
|  visionSearch | | ✓ | ✓ |
|  Job Application Manager | | | ✓ |
| Outreach, Media & Social Networking | | | |
|  eNotification Tool | ✓ | ✓ | ✓ |
|  Emergency Alerts | ✓ | ✓ | ✓ |
|  RSS Feeds | ✓ | ✓ | ✓ |
|  Facebook & Twitter Feed Readers | ✓ | ✓ | ✓ |
|  Audio & Video Embedding | ✓ | ✓ | ✓ |
|  Photo Gallery & Slide Show | ✓ | ✓ | ✓ |
|  visionSocial | | ✓ | ✓ |
|  Streaming Video Center | | ✓ | ✓ |
| Developer Features | | | |
|  Import/Export | ✓ | ✓ | ✓ |
|  APIs | | ✓ | ✓ |
|  Sandbox Test Environment | | | ✓ |

Hosting

| | | | |
|--|-------|-------|--------|
|  State of the Art 3rd Party Datacenter (SSAE 16 Type 2 Certified) | ✓ | ✓ | ✓ |
|  Full Hardware Redundancy | ✓ | ✓ | ✓ |
|  Redundant Generator Backup | ✓ | ✓ | ✓ |
|  Daily Data Backups | ✓ | ✓ | ✓ |
|  Intrusion Protection | ✓ | ✓ | ✓ |
|  24/7 Monitoring | ✓ | ✓ | ✓ |
|  99.9% Uptime Guarantee | ✓ | ✓ | ✓ |
|  State of the Art 3rd Party DDoS Mitigation Service | ✓ | ✓ | ✓ |
|  Disaster Recovery Facility with On-going Data Replication | | ✓ | ✓ |
|  Storage | 15 GB | 50 GB | 250 GB |

Support and On-going Services

| | | | |
|--|---------------|----------------|----------------|
|  Site Improvement Credits (annual) | Up to 5 Hours | Up to 15 Hours | Up to 30 Hours |
|  Dedicated Account Manager | | ✓ | ✓ |
|  Health Checks (Account Review) | | Annual | Semi-Annual |
|  Site Analytics Report | | Annual | Semi-Annual |
|  Graphics Site Audit | | Annual | Semi-Annual |
|  Training & Best Practice Webinars | ✓ | ✓ | ✓ |
|  Access to On-Demand Training Library | ✓ | ✓ | ✓ |
|  On-going New User Training (Via WebEx) | | ✓ | ✓ |
|  Monthly Office Hours (Via WebEx) | | ✓ | ✓ |

* Unused Site Improvement Credits can be rolled over from year to year during the initial term of your customer agreement.