

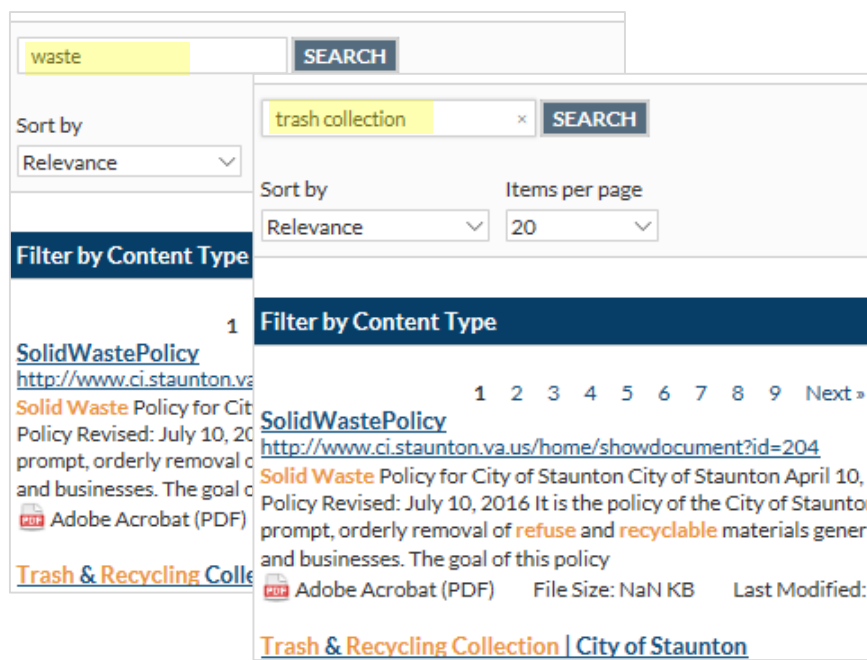
Superior Customer Experience Through Flexible Search

Government organizations maintain vast amounts of content, making it increasingly challenging for your customers to find the content they need quickly and easily. Our enterprise search solution, visionSearch, promotes pages, creates search synonyms, enables customers to filter by content type, and more.

As a result, your customers get a better search experience!

Search Synonyms

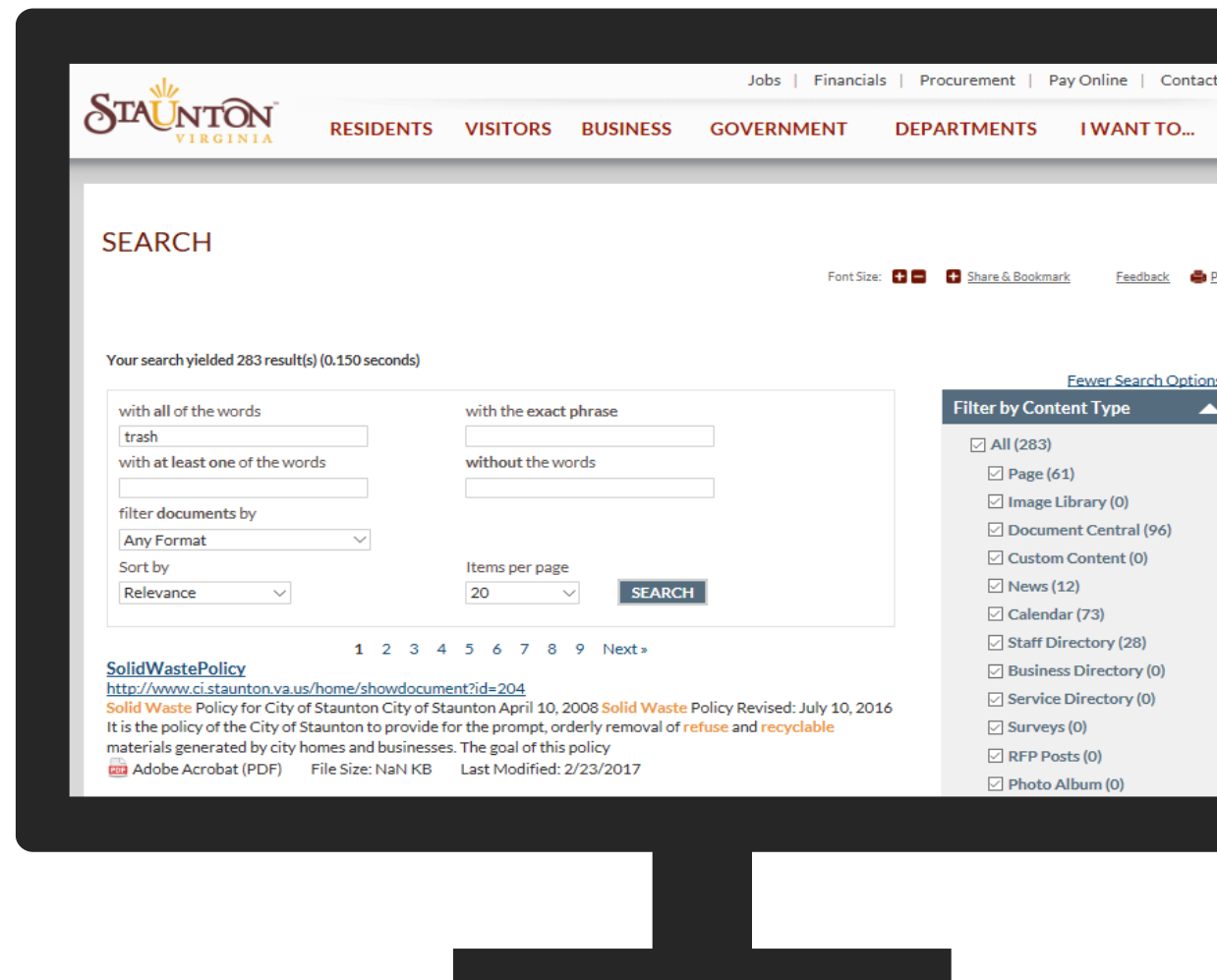
With visionSearch, you can set up synonyms to ensure relevant and consistent results appear for similar search terms. For example "waste management" is often used by cities and counties, but a resident is more likely to search for the term "trash." Without search synonyms enabled, results will vary.



In this example, waste and trash collection, yield the same results.

INNOVATIVE USE CASE

Leveraging visionSearch, the Torrance Public Library was able to say goodbye to microfiche readers. The library indexed more than 100,000 image files of old newspapers and directories and made them searchable through visionSearch technology.



The city of Staunton, Virginia is one of nearly 100 clients leveraging visionSearch.

Filtered Browsing

With visionSearch, your customers can filter their search by common content types such as calendar or images. This provides more flexibility for your visitors to find exactly what they are looking for.

Indexed Third Party Content

With visionSearch, third party systems, such as Laserfiche or Granicus can be integrated so that customers are presented with unified search results in one place.

