




















Annual Price

visionLive™ Functionality



















Site Administration & Security

 Advanced WYSIWYG Editor	✓	✓
 In-page Editing	✓	✓
 User Management & Security	✓	✓
 Navigation Management	✓	✓
 Accessibility Features	✓	✓
 visionMobile Designer	✓	✓
 Approval Cycle *	✓	✓
 Mega Menu Designer *	✓	✓
 Extranet (Password Protected External Content)	✓	✓











User Experience & Interactivity

 Calendar	✓	✓
 FAQs	✓	✓
 Facility Directory	✓	✓
 Staff Directory	✓	✓
 Service Directory	✓	✓
 Google Translation	✓	✓
 Online Form Builder	✓	✓
 News Postings	✓	✓
 Job Posts	✓	✓
 Facilities/Events Registration	✓	✓









* Requires an implementation fee

 Online Polling	✓	✓
 Citizen Request Management Tool	✓	✓
 Business Directory	✓	✓
 RFP Posts	✓	✓
 Online Payments	✓	✓
 visionSearch	✓	✓
 Job Application Manager		✓
Outreach, Media & Social Networking		
 eNotification Tool	✓	✓
 Emergency Alerts	✓	✓
 RSS Feeds	✓	✓
 Facebook & Twitter Feed Readers	✓	✓
 Audio & Video Embedding	✓	✓
 Photo Gallery & Slide Show	✓	✓
 visionSocial	✓	✓
 Streaming Video Center	✓	✓
Developer Features		
 Import/Export	✓	✓
 APIs	✓	✓
 Sandbox Test Environment		✓

Hosting

 State of the Art 3rd Party Datacenter (SSAE 16 Type 2 Certified)	✓	✓
 Full Hardware Redundancy	✓	✓
 Redundant Generator Backup	✓	✓
 Daily Data Backups	✓	✓
 Intrusion Protection	✓	✓
 24/7 Monitoring	✓	✓
 99.9% Uptime Guarantee	✓	✓
 State of the Art 3rd Party DDoS Mitigation Service	✓	✓
 Disaster Recovery Facility with On-going Data Replication	✓	✓
 Storage	50 GB	250 GB

Support and On-going Services

 Site Improvement Credits (annual)	Up to 15 Hours	Up to 20 Hours
 Dedicated Account Manager	✓	✓
 Health Checks (Account Review)	Annual	Semi-Annual
 Site Analytics Report	Annual	Semi-Annual
 Graphics Site Audit	Annual	Semi-Annual
 Training & Best Practice Webinars	✓	✓
 Access to On-Demand Training Library	✓	✓
 On-going New User Training (Via WebEx)	✓	✓
 Monthly Office Hours (Via WebEx)	✓	✓

 Community Engagement Platform

✓	✓
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* Unused Site Improvement Credits can be rolled over from year to year during the initial term of your customer agreement.