

A Proposal for

# The Town of Merrimac, Massachusetts

Completely new. Completely amazing.



Revize Government Websites 1890 Crooks Rd, Troy, MI-48084 Ph: 248-269-9263 Fax: 866-346-8880 8-21-15 Pricing good for 30 days Dear Carol McLeod and Merrimac Town Selectmen,

Thank you for considering Revize as your web development partner.

For nearly two decades, Revize has been a leader in providing affordable, government-compliant web solutions. Myriad industry awards and hundreds of satisfied clients stand as testament to the quality and value of our work.

### Every member of the Revize team understands that your website is more than a website. It's a valuable resource that can help you build a better community.

Visitors are drawn to websites that are appealing yet functional, user friendly with a plethora of services, and accessible on a wide range of devices. A Revize website will allow your residents and businesses to easily fill out and submit documents, review and pay bills and taxes, perform searches to answer frequently asked questions and perform a suite of other tasks that would otherwise require staff assistance. What's more, a Revize website will enable you to increase staff productivity and decrease costs by reducing off-line departmental operations.

#### Our innovative solutions are custom-tailored to meet the needs of each individual client.

We will work closely with you to design and develop a dynamic, functional and easy to navigate website that will perfectly fit your community. Then we empower you to control your digital presence with the industry's best administrative management applications. Revize training ensures that your team has the skills needed to expertly update and manage website content and delivery.

#### Government clients select Revize because we can help them:

- Effectively engage residents.
- Enhance their web presence and build an online communications center at a substantially lower cost than our competition.
- Empower non-technical web content editors and administrators to easily execute changes.
- Implement a scalable solution that allows them to affordably grow their web presence for the long term.

#### Revize Websites build engagement with your constituents.

We have worked hard to establish a reputation for creating online community websites that engage, inform, and increase participation of your community. With our help, your community's website can serve your residents better, inspire them more, and get them actively involved in your government.

Please contact me if you have any questions at all.

Sincerely,

Themas J. Jean

Thomas J. Jean Senior Sales Executive 248-269-9263 x14 thomas.jean@revize.com

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## **Executive Summary**

Thank you for considering Revize Software Systems for your new website project. We understand the importance of this undertaking and know how motivated your government/community is to selecting the right vendor; one who will work with you through all the steps required to build the perfect website featuring a plethora of high quality online services that your constituents will want to use regularly.

In more than two decades of working with government leaders, as well as through nationwide surveys, we have learned that the key to choosing a website vendor is finding the *right balance between the total cost of the solution and the quality of the design, online apps and user functionality.* In simpler terms, you need a solution that works for you and serves your constituents.

### About Us:

With more than 1,200 municipal clients nationwide, Revize Software Systems is one of the industry's eminent providers. We credit our rapid growth to our 20-year track record of building award-winning government websites and content management systems. When you work with Revize, you're not just a client, you become part of the Revize family and will receive the service and support you need and expect! We are among the most highly respected government website experts in the United States and we proudly stand by our work.

### Our Innovative Responsive Web Design (RWD) and Web Apps:

Revize has been a pioneer in implementing the latest trends in design by using Responsive Web Design (RWD). This technology ensures that site visitors have an optimal viewing experience — easy reading and navigation with a minimum of resizing, panning, and scrolling — across a wide range of devices, from desktop monitors to mobile phones. RWD provides flexible and fluid website layouts that adapt to almost any screen. When you implement a dynamic new website powered by Revize, you will not only get an outstanding look, layout and navigation, but you also receive 24/7 access to our Government Communication Center for residents, business and visitors. Here you will find the communication tools you need such as:

- Citizen Request Tracker
- Calendar of Events
- E-Notification
- On-Line Payment Portal

- Facilities Reservations
- News Center with Facebook/Twitter Integration
- Emergency Alerts
- Online Forms / Survey Tools
- E-Newsletter Applications

### **Our Award-Winning eGov CMS:**

Revize is renowned as a leader in providing practical, high-value, easy to use content management software eGov CMS. This simple-to-use yet powerful solution enables clients to manage their online presence with high functionality and style. With applications such as an online document center, agendas and minutes, frequently asked questions and more, Revize ensures that our clients have the tools they need to make information and services available for website users at the click of a mouse.

### **Quick Deployment, Personalized Training and Support:**

Revize addresses time concerns by completing websites in considerably less time than our competitors. And because our software is so easy to use, we are also able to effectively train our clients *in less than half the time it takes our competitors*. Our training program is customized based on each client's needs, and we provide hands on training the way you want it - either onsite or off site through web conferencing tools. We pride ourselves on the skills of our support staff, who are responsive, knowledgeable and helpful. Our online support portal is available 24X7X365 for issue tracking and management. We also provide phone and email support during regular business hours.

# **Company Profile**



REVIZE, LLC FOUNDED: 1995 HEADQUARTERS: 1890 Crooks Road, Troy, MI 48084 PHONE: 248-269-9263 WEB SITE: www.revize.com

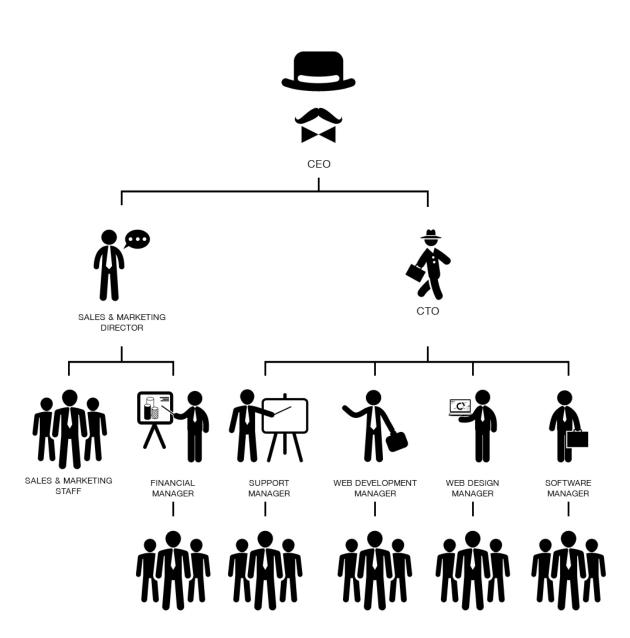
Revize Software Systems was founded in June, 1995 as a "new media" development company specializing in the creation of interactive web design, multimedia content delivered on CD-ROM, and video production. Since then, Revize has made an unsurpassed name for itself in the web/internet industry as THE master of government website design, which remains our specialty. We now boast more than 1,200 clients in North America and have created acclaimed website designs for hundreds of municipalities and counties, as well as government departments and agencies. In September, 1996 as the Internet was becoming a world-wide reality, Revize began developing a Web Content Management System (CMS) for the government market to enable non-technical contributors to quickly and easily update content on their websites. The result was the creation of our state-of-the-art **Revize e-Gov CMS**. **Our mission has always been to enhance the communications of government organizations nationwide with their varied and valued audiences. This is based on our vision statement, which reads: <u>The empowerment of people through simplified information management technologies.</u>** 

Focused exclusively on creative web design, government web apps and content management technologies, Revize continues to invest in its technology, continually adding new capabilities and features that manifest our vision.

While many municipalities choose Revize to develop and cost-effectively manage their website content, clients also use Revize as an information-sharing platform. Our suite of Revize e-Gov web-based solutions has proven valuable as a powerful technology that empowers clients to build and maintain sophisticated web sites, all while using the Internet and internal Intranets/Extranets to acquire, analyze, process, summarize and share information – ensuring that the right people always have the right information at the right time.

We are proud of our award winning web designs, technologies, web content management, training, support and capabilities. And we are especially proud of being recognized as one of the industry's top government website experts. We are committed to pursuing the continued evolution of all our services to provide increased value to our government clients.

# **Revize Organization Chart**



## Why Choose Revize?

#### We Have Government Specific Experience and Outstanding Client Testimonials

You can rely on Revize and our 20 years of experience building and maintaining websites for municipal, county and government agencies of all sizes throughout North America, to deliver a customized site design that improves layout, navigation, usability and content. Using Revize ensures that your website will be reliable, W3C and ADA compliant, and allow for easy integration with existing or future web applications and third-party software. But there's no need to take our word for it -- we encourage you to peruse our massive file of testimonials from our many satisfied clients.

#### We Will Build a Government Communication Center that Works for Your Community!

The Revize website design, e-Gov CMS and interactive tool sets have been developed exclusively for our government clients to help them effectively communicate with their key target audiences such as residents, businesses and visitors. Some of our most popular website and e-Gov applications and modules include: a new and improved Online Calendar, the comprehensive Forms Center, our News Center with real-time social media connectivity, Emergency Alerts, E-Notifications, Citizen Request Tracker, Parks & Shelter Reservations System, Document Center, and Online Payment Portal.

### We Build Superior Technology into Every Website with CMS Performance & Reliability That's Second to None.

What sets Revize apart from other companies? **Revize's superior technical architecture, unsurpassed staff expertise and highly effective publishing engine provide our government clients with the most reliable website solutions in the industry today.** By ensuring our client's data security and providing redundant server architecture and back-up data centers, Revize has a nearly 100% up-time rate. Plus, our clients never have to worry about data loss or data corruption because of our instantaneous back-up process and our data center's tape back-up processes. Revize believes that investing a higher percentage of our profits into our technology and security makes us the best choice for the short and long term for governments seeking the best value for their community's website.

#### We Always Provide Knowledgeable, Friendly and Responsive Service!

All this, and a reliable IT partner too! Our website development is superior, and our e-Gov CMS and suite of online apps is easy to learn and administer, but our 24/7 technical support will also be there for you to help you get over the hurdles! Our technical support team is widely considered to be among the industry's best. We also provide a sophisticated backup

infrastructure which allows us to guarantee 99.99 percent uptime. Plus regular updates and improvements to ensure that your site will remain current with industry standards and keep running smoothly for years to come. **Revize's higher benefit-to-cost ratio makes us a clear and easy choice!** 

#### The Client Owns the Code!

We often hear the question: "What happens if we want to move the website to another vendor? Do we lose all access or any of our website data?" The answer is 100% NO! As our client, you own the template source code and any data that you put onto the website. We understand that clients may come and they go, but we always make sure they know they are just as important to us at the end of our tenure as they were at the beginning.

### Top Ten Reasons Why Revize gives you the Greatest Value!

- Modern, timeless and unique website design integrated with online e-Gov apps
- On-time delivery
- Competitive pricing
- Responsible stewardship of the organization's stakeholders
- Full functionality to update and manage your website
- ✓ All the tools/apps needed to increase communications with citizens
- An easy CMS to train employees quickly
- Extended phone and email support

 Unlimited Upgrades: Revize provides unlimited FREE upgrades to new and existing modules at no additional cost to you.

1,200+ satisfied government clientsUnlimited Upgrades: Revize provides unlimited upgrades to new and existing modules at no additional cost to you. Once you invest in Revize, you will receive free upgrades and feature enhancements for life.

"We are always looking for ways to improve our information technology systems and government-to-public offerings to better serve our community. Working with our web partner Revize, Bell County developed a new user-friendly website that is designed with a fresh modern look and improved navigation to help our local citizens access on-line content and better communicate with government officials. Our site includes new quick links to high demand content, such as meetings & events and public notices, along with a greater selection of on-line forms available for quick download, a consolidated 'How Do I' section to help with frequently asked questions. Other new citizen interactive features include the Sheriff's non-emergency reporting on-line option, a vacation watch request submission, and the capability to report various types of problems directly to County officials" Jim Chandler, Director of Technology Services, Bell County, TX

## Awards & Accolades

## **City of High Point, North Carolina**

*Digital Cities Survey Winner 105K population.* 





## **Clearwater County, Idaho**





### Communicator Award Winner

## The Revize Solution Project Planning and Setup

What makes Revize unique in its project approach and experience is our thorough preparation for each individual community combined with the range of website deployments and creative, customized fit we implement for each client. From small to large, rural to urban, the Revize project management process guarantees a perfect fit between the concept of the deployment and the expectations of the client's level of engagement preferences. We don't utilize a "one size fits all" approach because it doesn't make sense. However we do use a standard, proven effective process methodology. Each client is unique and we tailor our process to fit their unique needs. For as long as you are our client you will have staff dedicated to your account and access to an on-line portal for communication, design process and on-going support.

**Dedicated Accounts Manager:** Your dedicated Account Manager will handle all issues related to your contract, pricing, future product add-ons, and general account satisfaction. During the initial kick-off meeting, your Account Manager will introduce you to the team, explain roles and responsibilities, and place you in the very capable hands of your Dedicated Project Manager and Designer.

**Dedicated Project Manager:** Your dedicated Project Manager will handle all issues related to the website design, development, navigation, content, training, timelines and deliverables, as well as ensuring that feedback and communication occurs promptly in order to keep the project on-track. Also, the dedicated project manager will be the point of contact for any future technical support or issues that need to be addressed during the deployment and post deployment of the site.

**24/7/365 Project Portal Access:** From day one, your project and on-going support is tracked in the Revize On-line Project Portal. The main point of contact you select for the project will receive an invitation to register, including setting up a secure user name and password. The Project Portal serves as a communication tool for any matter pertaining to your website design, development and on-going support even after your website is launched.

### Training Your Staff (in-person or web based training)

Once your website is ready for you to begin editing, you will be able to easily revise your content as often as needed. Revize will train you on how to operate the Administrative and Content Editor functions so you can manage your website. We typically provide this training on-line; however we can also provide on-site training for your staff if you prefer. Training materials can be downloaded from the Revize website. After training, our friendly and responsive support staff is always here to answer questions and provide training refreshers as needed.

#### **Standard Training Agendas**

#### **Basic Administrator Training (How to)**

- Sign-in
- Create users
- Assign roles
- Set page level permissions
- Set section level permissions
- Configure and set up workflow approval process

#### Advanced Administrator Training (How to)

- Run back-end reports
- Run Google Analytics reports

#### **Content Editor Training (How to)**

- Sign-in
- Edit page content
- Copy/paste content or add new
- Create a file link
- Create a link to another web page or external web site
- Create a new page and link to it
- Insert/update a picture
- Insert/update a table
- Spell check
- Save and Save as Draft
- History of the page content (content archive)
- Create a survey form or any other type of online web form
- Create navigation pages (top/left menus)
- Create new calendar and create/edit calendar events
- Edit metadata

#### Training on use of specific Modules included, such as:

- Emergency Alert
- E-Notify
- Quick Links
- Document Center
- Form Center
- News Center
- Request Center
- RSS
- And more....

### Marketing & Ongoing Consultation:

Revize seizes on every effort to make our clients' sites highly visible. We draft press releases for posting on our website and for distribution locally, and will continuously monitor your site after it goes live so that you can take advantage of all marketing opportunities. We also look to submit your site for different awards and recognition competitions to further maximize your site's exposure.

### Search Engine Registration and Marketing:

Revize will input all the targeted keywords to make your web pages search engine friendly, thus enabling users to find targeted information when they do a Google, Yahoo or any other search on your site.

# **Technical Support & Hosting**

### Service Level Assurance

Our clients expect their websites to be up and running 24/7. Revize is proud to boast an impressive 99.99 percent uptime – the best in the industry. We constantly invest in the newest technology and innovations to ensure the smooth running of your website. However, in the highly unlikely event that your website is down for two hours or more, Revize will provide monthly prorated credit equal to one day of your annual service contract. (Example: Annual Service Contract divided by 365 days = daily credit). Each two hour increment will entitle you to one day of credit.

### **Unlimited Technical Support**

The Revize technical support staff is available to assist you with content management and technical issues round the clock, via either phone or email. You can contact Revize's friendly and knowledgeable support and customer service representatives 24/7 for assistance with our website solutions including our content management technology, online interactive tools, training and hosting services. Telephone support is available between 8AM-6PM EST Monday through Friday (excluding federal holidays); email support and our customer online portal is available 24 hours a day 365 days a year.

#### Maximum Response Times:

- > 1 hour for crisis issues
- 4-6 hours for critical issues
- > 24 hours for normal issues

#### **Revize Support:**

- ▶ 8 AM 6PM EST (Monday thru Friday)
- Dedicated support staff to provide assistance and answer all questions
- New and existing user training
- Training refreshers
- Video tutorials and online training manual
- Automatic integration of enhancements
- E-Newsletter Module support
- Automatic upgrades of CMS Modules, such as Calendar, Document Center, etc...

#### Software Maintenance:

Revize rolls out two new versions of the Revize CMS, and six to eight product updates every year. The Revize CMS is continuously enhanced to keep pace with cutting edge technologies and industry trends. As a Revize client, you will receive full access to all enhancements to the core components and modules in the Revize CMS at no additional charge. When a software update or new version is rolled out, Revize will automatically update all servers used by our subscription service clients.

#### **Revize Maintenance Covers:**

- 4 major CMS upgrades per year
- Software and modules upgrades (Automatic Install)
- Server Hardware & OS upgrades
- Immediate bug fixes/patches
- Round the clock server monitoring
- Data Center network upgrades
- Security and antivirus software upgrades
- ▶ Firewall and router upgrades
- Bandwidth and network infrastructure upgrades
- Remote backup of all website assets
- Tape backup of all website assets
- Quarterly newsletters on major feature updates
- Regular Webinars on CMS features and usage

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# **Hosting Service**

Revize has two state of the art physical data centers located in San Diego and Houston with around the clock (24/7/365) monitoring of all server activities. Remote data backups are scheduled nightly with Carbonite data backup service. Additionally, Revize utilizes multiple Tier 1 bandwidth providers such as Level 3, Wiltel, and Cogent for redundancy and continuous connectivity. These procedures provide our clients with up to 500Mbps of fast fiber optic upstream connectivity.

Revize hosts your web services on redundant (1TB Hard Drive, 3.2 GHz CPU and 8GB RAM) servers in order to provide enhanced performance, as well as accurate security and data restoration for your website. The Revize technology architecture physically separates the CMS from the website in order to provide another layer of redundancy. With this model, we keep an up-to-the-minute exact duplicate of your website in the event your site must be restored. Revize support staff will simply republish your site within a guaranteed two hours (as opposed to the several hours or days timeframe our competitors offer).

Revize provides our clients with 5GB to 20GB of data storage server space for each website; additional server space is available if needed for a nominal annual fee. Revize will host both your Extranet and Intranet; your Intranet is secure and only accessible by authorized users through a login system.

There are no special software requirements to run a Revize hosted website and CMS solution. We make it all very simple. All you need is an internet connection and a browser. We also provide complete maintenance of your website, which includes but is not limited to: OS patches, intrusion prevention, antivirus, and software upgrades.

### Security

Revize takes website security very seriously and we provide our clients with the very best website protection protocols. Our data centers are located on secure premises equipped with card-reader access, security cameras and guards on duty 24/7 to ensure the physical protection from unauthorized entry.

Our web and network administrators monitor network activity 24 hours a day to ensure system integrity and protection against threats such as Denial of Service (DoS) attacks that could corrupt your website or block user access. Maintaining the secure configuration of our web servers is managed through application of appropriate patches and upgrades, security testing, vulnerability scans, monitoring of logs, and backups of data and OS.

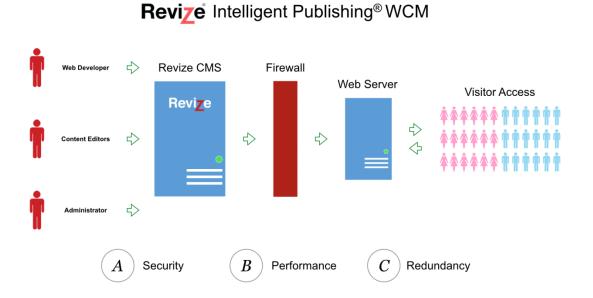
### Security Controls and Protocols

- > Anti-malware software such as antivirus software, anti-spyware software, and rootkit detectors
- > Intrusion detection and prevention software (such as file integrity checking software)
- > Host-based firewalls to protect CMS servers from unauthorized access
- > Patch management software
- Security and Authentication Gateways
- Content filters, which can monitor traffic to and from the web server for potentially sensitive or inappropriate data and take action as necessary
- HTTPS (Hypertext Transfer Protocol over SSL), which provides encryption and decryption for user page requests that require more secure online transactions
- SSL (Secure Socket Layer) provides an encrypted end-to-end data path between a client and a server regardless of platform or OS

### **Application Security Authentication**

- Roles Based Security: Role based authentication to add individual user accounts and assign them system roles like Editor, Developer, Administrator, Workflow Approvers, etc. or department roles and assign the department specific roles to users.
- Permission Based Security: Ability to setup Content Owners/Editors and restrict which site pages they are authorized to update
- Global & Department Workflow Management: Create workflow management and approval processes where authorized department personnel become approvers for department level content changes. Or create global workflow where all content changes are routed through one central approver.

# **Revize Technology Architecture**



The Revize e-Gov CMS is a standards-based, open architecture software product without any proprietary restrictions. Revize uses leading technologies to avoid integration problems with existing systems and comes complete with its own integrated Publishing Engine, Embedded Relational DB, JSP/Servlet Engine, and Application Server.

## **Revize Project Team**

Revize understands the importance of having a talented and experienced staff. We are proud of our well-respected team of top notch experts in the field of government website design, development, analysis, content management, training and support. From the first creative concepts through to the design phases, and from site launch to training of personnel and continued support of your website project, we have the right group of seasoned professionals to work with you through the website process and beyond. We are pleased to introduce them:

#### THOMAS JEAN

#### Senior Account Manager

As a business development and account executive, Thomas has brought to Revize a very special skill set. Not only does he sell Revize products and services, he is also a genuine subject matter expert when it comes to the inner workings of government. As an elected Township Trustee in Genesee Township Michigan, he knows the advantages that come with modernizing the way government does business. Additionally, he serves as President of a registered 501c3 non-profit organization, Genesee Forward, that promotes community development. With his unique background as an elected official, president of a non-profit organization, and education from one of the nation's top universities, Thomas is uniquely experienced to give an honest and accurate assessment of your community's website needs.

- Philosophy: As a township trustee, I know the challenges that elected officials face and what is important to them. I very much enjoy helping them by showing them all of the advantages of modernizing a community's technology.
- Education: BS degree in Political Science from University of Michigan; studied under top government academics.
- Expertise: Business development, business management, government procedure, public affairs, community development.
- Role on your website project: Account and client management

#### JOSEPH J NAGRANT

#### Business Development Director

Joseph is an accomplished professional internet and website design consultant with more than 20 years of successful business development and account management leadership experience. He has worked with well over 400 townships, cities, counties, educational institutions, companies, and non-profit organizations. He's a foremost expert in translating technical solutions into compelling living websites and other online community building opportunities. Additionally, he is a board member for Mott Community College (Flint, MI) MTEC Center, IT Advisory Council, Education Advisory Group. He also participates in many government

discussions regarding the Internet for government use, including being a frequent guest on WDET (NPR) public radio and in The Detroit News. He has an excellent reputation for building and sustaining effective, long lasting client relationships.

- Philosophy: "Always put yourself in the client's shoes and do what is best for them."
- Education: BS in Electrical Engineering, Lawrence Tech University, MS in Business, Central Michigan University.
- **Expertise:** 29+ years of project, sales and marketing experience with government, education, corporate, and non-profit organizations.
- Role on your website project: Supervisor of account management between client and project team.

#### RAY AKSHAYA

#### Technical Director

Ray has 20+ years of extensive technical experience with internet and website solutions. He has worked on hundreds of government, non-profit and educational websites and has a keen eye for web visitor requirements, information architecture, and usability. He is also a long-time veteran of Revize Software Systems and our clients enjoy working with him. In his career, he has deployed and/or assisted with technical solutions for more than 500 websites. When working on a project, Ray always visualizes himself in the client's chair at the closing stages of the project and makes sure that all decisions made on a project are in alignment with the client's vision and best practices for developing the system.

- Philosophy: "Work Hard, Help People and Live Honest."
- Education: MS in Engineering Science, Louisiana State University, Baton Rouge
- Expertise: Client Management, Project Management, Technology Development for CMS & Web Apps
- Role on your website project: Technical Director

#### SAMIR ALLEY

#### Creative Arts Director/Lead Designer

Samir has more than a decade of experience in managing web site design projects. He has deployed 260+ municipal websites and has a solid background in web design and the latest web technologies. Formerly with Google, Samir is a leader equipped to handle any kind of sophisticated web project. He is an exceptional communicator with an innate listening skill that gives him the ability to understand and deploy a client's unspoken needs. Samir's blend of creativity, proficiency, and technical knowledge is unsurpassed in the industry.

- **Philosophy**: "Empathy, Focus, and... Impute"
- Education: BS in Computer Science, Wayne State University

- Expertise: Web Project Management Adobe Design Premium CS5.5: Photoshop, Illustrator, InDesign, Flash, DreamWeaver, Fireworks, HTML, CSS, CSS3, SEO, PHP, JavaScript, MySQL, JQuery and HTML5.
- Role on your website project: Graphic design of website and backup support.

#### TOM GOODEN

#### Graphic Designer, Illustrator, and Website Developer

Tom is a senior front-end developer and designer with Revize with more than 10 years of experience in website development. He is highly skilled in his ability to leverage the latest technologies to create fast and innovative web solutions. He commands an intense, yet light-hearted creative presence at Revize, producing excellent design work.

- Philosophy: Design and development are constantly evolving, and learning new methods and practices gives me a "geeky" excitement. What I truly enjoy most is that I can create what is considered to be art, but at the same time serves a very functional purpose.
- Education: Associate Degree in Computer Science, Oakland Community College
- Expertise: Skilled in Adobe Design Premium CS5.5: Photoshop, Illustrator, InDesign, Flash, DreamWeaver, Fireworks, HTML, CSS, CSS3, SEO, PHP, JavaScript, MySQL, JQuery and HTML5
- Role on your website project: Graphic design of website and backup support.

#### DENISE BRAZIER

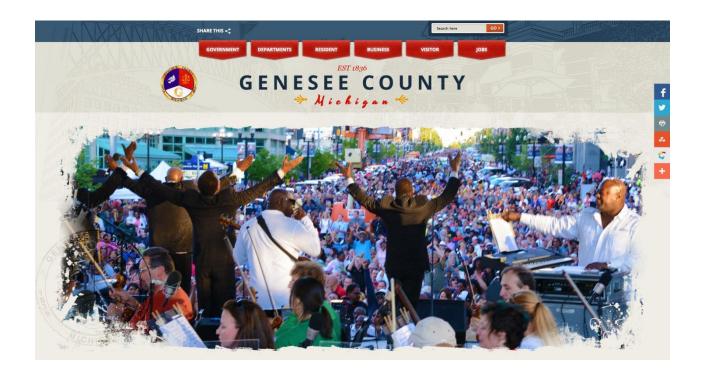
#### *Project Manager/Trainer*

Denise is an educator by nature. Her 20 years of experience in the public school system has made her a master of engaging participants during training. She effortlessly builds effective relationships with all clients. Denise has served as Advisory Counselor, Coordinator, Publicity Director, and Project Manager for several organizations in the education, non-profit and public sectors. She has been appointed to the state's quality committee evaluating organizational policies and procedures for recognition.

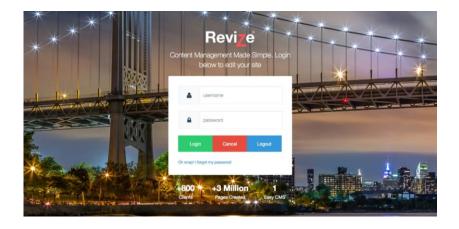
- Philosophy: "Always explain things in the terms of your audience to ensure their understanding"
- Education & Training: MS in the Art of Education from Marygrove College. Certification in Secondary Education
- Expertise: Training, education, teaching, public affairs and project management.
- Role on your website project: Trainer for the Content Management toolset and project manager

## **Revize eGov CMS User Interface**

1. Revize CMS User Interface Home Page



2. Users simply browse to a page that they want to edit, select the Login Button, and then insert their Login Name and Password into a Login Screen as shown below.



3. Edit buttons appear on the page after the Login executes. Based on users roles/permissions, the appropriate buttons are displayed.



The input form appears as shown below. Content Editors can change banner, page heading and the content displayed in the center of the page. Notice the content is changed using a "Word Like" editor.

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After the page is "saved", the page can be sent to an approver for review or immediately published to the web site.

# Government Account References

#### CLIENT: CITY OF BLUE ASH, OH

*Emily Schaffer, Public Relations* Office: (513) 745-8594 Email: eschaffer@blueash.com Website: <u>www.blueash.com</u>

#### CLIENT: CITY OF CAPE CORAL, FL

John MacLean, Director Information Technology Services Office: (239) 574-0455 Email: jmaclean@capecoral.net Website: <u>www.capecoral.net</u>

#### CLIENT: CITY OF HOWELL, MI

*Mike Pitera, IT Director* Office: 517-540-6714 Email: mpitera@ci.howell.mi.us Website: www.cityofhowell.org

#### CLIENT: CITY OF LANGLEY, WA

*Cheryl Knighton, Deputy Clerk* Office: (360) 221-4246, ext. 0 Email: frontdesk@langleywa.org Website: <u>www.langleywa.org</u>

#### **CLIENT: CITY OF HIGH POINT, NC**

*Nina McNeilly, Web Manager* Office: 336-883-3113 Email: nina.mcneilly@highpointnc.gov Website: <u>www.high-point.net</u> Cape Coral

# **Government Project Experience**



#### BLUE ASH, OHIO WWW.BLUEASH.COM

#### **Open Branding, Responsive Web Design**

Details: Blue Ash is a highly desirable and wellplanned community that wanted a website to show off its cosmopolitan character and increase resident communications It has an intuitive layout that guides the web visitor to important information while delivering ease of use among the community.

Features: Events Calendar, Document Center, Social Media Fly Out, Alert Center, Sliding Feature Bar, Changeable Rotating Photo Gallery, FAQ, eNotify, Translate This Page, Business Directory, Print This Page, Email This Page, etc.

#### CITY OF CAPECORAL, FLORIDA WWW.CAPECORAL.NET

#### **Responsive Web Design**

Details: Oceanside city website design to make you feel like you want to go there! As well as feel like you are part of the community right from the home page.

Feature Spotlight: Members Center, Event Calendar, Document Center, Quick Links, Citizen Request Center, Advanced Photo Gallery, Language Translator, Community Alerts and Social Media Sharing App



#### HOWELL, MICHIGAN – <u>WWW.CITYOFHOWELL.ORGG</u>

#### **OBJECTIVE:**

Responsive Web Design Details: Municipal website design to make you feel as though you are in the heart of the city. Also features a quick navigation topic slider for residents to get access to everyday information in one click!

Feature Spotlight: Members Center, Event Calendar, Document Center, Quick Links and Online Bill Payment



#### LANGLEY, WASHINGTON -WWW.LANGLEYWA.ORG

#### **OBJECTIVE:**

Responsive Web Design Details: City website designed to make you feel like you are in this charming community. The website not only functions as a community engagement center but has special SEO attraction for tourism interests with easy navigation!

Feature Spotlight: Members Center, Event Calendar, Document Center, Quick Links and Online Bill Payment



#### DULUTH, GEORGIA – WWW.DULUTHGA.NET

#### **OBJECTIVE:**

Open Branding Responsive Web Design Details:

Municipal website design to make you feel what it's

like to live in Duluth within 13 seconds. Also features a quick navigation topic slider for residents to get access to everyday information in one click!

Feature Spotlight: Members Center, Event Calendar, Document Center, Quick Links and Online Bill Payment



#### TREASURE ISLAND, FLORIDA WWW.MYTREASUREISLAND.COM

#### **Responsive Web Design**

Details: The Treasure Island design is not just a government website but a tourism website with an inviting feel that draws web visitors in. The home page features a clean entryway to resident and visitor information and multiple touch points to get to everyday topics of interest in one click.

Feature Spotlight: News Center, Upcoming Events, Document Center, Quick Links Fly out Menu and Social Media Sharing Bar

## **Revize Quote For:**

### **Merrimac, Massachusetts**

#### Website delivery: approximately 4-6 weeks

Revize WEBGEN "Ready to Use" Website Design – includes Color Scheme and Banner customization, Revize CMS integration, and Content Editor training, onetime fee	\$3,500
Special New Client Discount	(\$3,500)
Revize CMS Annual Software Subscription (8 Users), Tech Support, Software Updates, and Website Hosting up to 10 GB storage – annual fee	\$2,500
Grand Total (1st year) Second year and onwards investment	<b>\$2,500</b> \$2,500/year

- ✓ Revize WEBGEN "Ready to Use" Website Design pick from one of three designs, starting on page 34. Revize will change the color scheme and customize the banner to fit your organization. Each design includes Response Website Design programming for great viewing on any size mobile phone screen without having to zoom in on the text! Takes approximately 4 weeks. No content migration included.
- Revize CMS web content management software subscription for up to 8 Content Editors/Administrative Users
- Revize Web Calendar Module, Document Center, and other modules as indicated on the next page
- ✓ Up to 100 pages of content migration included. Additional available for \$3 per webpage and document.
- ✓ Instructor Led Training Revize content editing and administrative training, one session up to 3 hours for up to 8 people via web conference and phone
- ✓ Technical Support and Product Upgrades, Website Hosting
- ✓ Two year agreement

**Optional Website Web Applications:** 

Social Media Fly Out Menu: \$250 onetime fee example: www.bhamgov.org

Citizen Request Center: \$450 onetime fee example: <u>http://www.burlington.org/town\_government/town\_clerk/request\_for\_information.php</u>

# Following Applications & Features will be integrated into Your Website Project

Revize provides applications and features specifically designed for municipalities. The applications and features are categorized into:

- Citizen's Communication Center Apps
- Citizen's Engagement Center Apps
- Staff Productivity Apps
- Site Administration and Security Features
- Mobile Device and Accessibility Features

#### CITIZEN'S COMMUNCIATION CENTER APPS:

- ✓ Alert Center
- Document Center
- Form tools
- News Center
- Online Forms
- Photo gallery
- Quick Link Buttons
- Revize Web Calendar

#### CITIZEN'S ENGAGEMENT CENTER APPS:

Online Bill Pay

#### STAFF PRODUCTIVITY APPS:

- Image Manager
- Link Checker
- Menu Manager
- Online Form Builder
- Website Content Archiving

#### SITE ADMIN & SECURITY APPS

- Audit Trail
- History Log
- Roles and Permission-based Security Mode
- Secure Site Gateway
- ✓ Unique Login/Password for each Content Editor

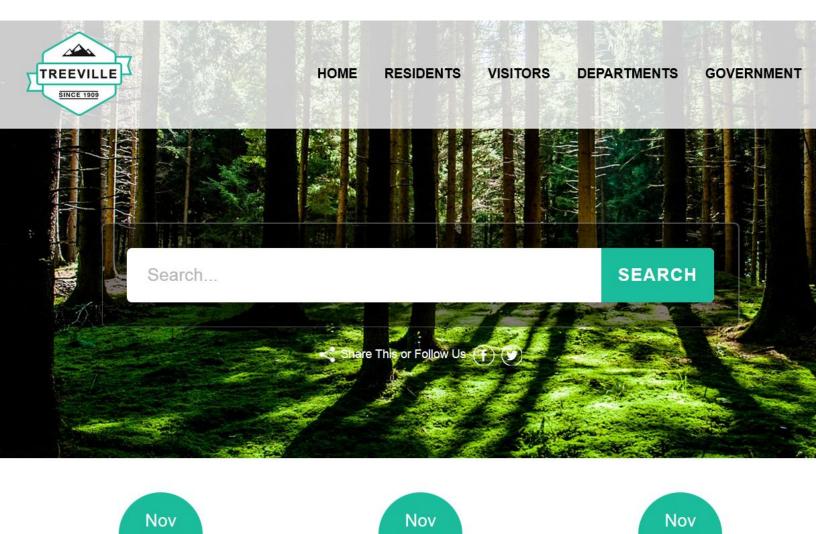
#### MOBILE DEVICE AND ACCESSIBILITY FEATURES

- Alt-Tags
- Responsive Website Design (RWD) –Latest Government Design Trend for 2014 to accommodate better viewing of text and graphics for any size screen, i.e SMART phones, PC Tablets, iPads, iPhones, Windows and Android devices

## **Revize Support Includes:**

- ✓ 8 AM 6PM EST (Monday thru Friday)
- Staff to provide assistance and answer all questions
- Dedicated Support Staffs
- New User Trainings
- Existing User Training / Training Refreshers
- Video Tutorials and Online Training Manual
- Automatic Integration of Enhancements
- E-Newsletter Module Support
- Automatic Upgrade of CMS Modules, such as Calendar, Document Center, etc...
- ✓ 4 Major CMS Upgrades per Year
- Software & Modules Upgrades (Automatic Install)
- Server Hardware & OS Upgrades
- Immediate Bug Fixes / Patches
- Round the Clock Server Monitoring
- Data Center Network Upgrades
- Security and Antivirus Software Upgrades
- Firewall and Router Upgrades
- Bandwidth and Network Infrastructure Upgrades
- Remote Backup of all Website Assets
- ✓ Tape backup of all Website Assets
- Quarterly Newsletters on the Major Feature Updates

## Revize WEBGEN "Ready-to-Use" Website Designs: Treeville Design





### Modern Town Design

HOME RESIDENTS

VISITORS

DEPARTMENTS

#### **QUICK LINKS**

### Home FAQ's Document Center Online Services Calendar

P.O. Box 1234 Modern Town, Mi 123456 Toll Free: 866-123-45678

#### WELCOME TO MODERN TOWN

Lorem Ipsum dolor sit amet, consectetur adipiscing elit. In in pulvhar augue. In impediet justo et lacus consequat vulputate sed eu lorem. Nulla in lorem a massa bibendum mattis. Sed vita nunc nich. Aneana dapibus, velit eu semper sollicitudin, tortor sapien mattis urna, eget elementum dui leo vel magna. Proin massa nisi, biandit at massa ac, placerat finibus augue. Vestibulum vivera tellus a

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BUSINESSES

GOVERNMENT

### **Brownstown Design**



### RockyTown Design

